



ADDITIONAL PRIVACY INFORMATION

Privacy and the Highmark Federal Credit Union Website

Highmark FCU values your trust and confidence. Regardless of how you are communicating with us, we adhere to our Privacy Policy at all times, including at the branch, on the phone, through the mail and over the Internet. We are committed to protecting the information of members and visitors who use our website.

The Internet is such a relatively new and different medium; therefore, we have adopted standards and practices that we use to protect your privacy. These work in conjunction with our existing Privacy Policy.

Secure Transmissions

Highmark FCU has established security standards for accessing credit union services that provides for protection of personal information. These security standards include the requirement of access codes, firewalls, and encryption technologies to protect information you submit on our website.

Cookies

We may receive and store certain types of information when you use our website. Like many websites, we use cookies to let you personalize our site, to allow you to avoid re-entering information when returning to the site and to gather data about how visitors use our website. A cookie is a small piece of information that a website stores on the computer you are using that can be retrieved later. The cookie cannot be read by a website other than the one that set the cookie.

Information gathered online

As with information we collect through other means, we use the information you provide online to respond to your needs, service your accounts, and provide you information about other services. Highmark FCU collects and stores for staff use only information such as names, addresses, phone numbers, email addresses, user identification, and passwords of members who conduct business on our website. We may use this information in surveys to improve the quality of our website information and services to our members.

E-mail

When you send us an e-mail, Highmark FCU will retain your e-mail address, the content of the e-mail and our response to best serve you and assist us with follow-up questions that you may have. Our e-mails are not secure; if the information that you are sending to us is confidential in nature, please consider using other means of communication such as the telephone, fax, or mail.

Children

We do not knowingly solicit information from children under 13 without parental consent. Highmark FCU is committed to protecting children's identities and information online.

Links to other sites

We provide a variety of links to non-HFCU websites, such as merchants and information sources. While we attempt to monitor these sites to maintain our high standards, we offer these links only as a convenience to our members.

If you choose to leave Highmark Federal Credit Union's website, you will visit a web-site that is not operated by the credit union. Highmark FCU is not responsible for the content or availability of linked sites.

Please be advised that Highmark Federal Credit Union does not represent either the third party or you, the member, if you enter into a transaction. Further, the privacy and security policies of the linked site may differ from those practiced by the credit union.