

STATE NATIONAL

TEXT MESSAGING

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State National will offer text messaging as part of your Portfolio Protection Notification cycle!

Borrowers will receive a text message informing them that insurance information is needed. They can quickly reply by attaching an image of their insurance or, with one click, be redirected to MyLoaninsurance.com.



Reduce the # of Outbound Notices

Better Response Rates

Benefits of Borrower Texting:

81% of adults use Text as their primary communication

98% of text messages are read in under 3 minutes

Faster Borrower Action

How do you add text messaging to your program? Simply complete an Insurance Preference Acknowledgment authorizing account level consent to send text communications to borrowers who have provided a mobile telephone number. Those who have not provided a mobile number can opt in via MyLoanInsurance.com or by calling our Customer Contact Center.

Borrowers can choose to opt out of text messaging at any point. For your convenience, State National will generate an online opt-out report for your financial institution's records.

Text is short, sweet, to the point — and effective.

Contact us to SIGN UP TODAY!

Text service through Solutions by Text™

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TCPA Compliant

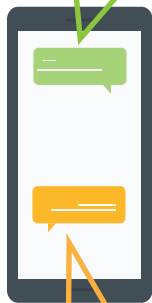
For over 45 years, State National has offered proven portfolio protection solutions. As the nation's premier collateral protection specialist, we are the provider of choice for lenders nationwide. To learn more: info@statenational.com



TEXT MESSAGING

No Insurance - 1st Text:

Best Lending: Insurance Request - Pls reply with current declarations page or click {www.mlioc.com/C9431f4w} to learn more. For info reply HELP



No Insurance - Subsequent Text:

Best Lending: Urgent Insurance Request - reply with current declarations page or click www.mlidoc.com/C9431f4w to learn more. For info reply HELP

Canceled/Expired/Impaired etc. - 1st Text:

Best Lending: Insurance Request - We need additional info about your policy. Click {www.mlidoc.com/C9431f4w} to learn more. For info reply HELP



Canceled/Expired/Impaired etc. - Subsequent Text:

Best Lending: Urgent Insurance Request - We need addl info about your policy. Click {www.mlidoc.com/C9431f4w} to learn more. For info reply HELP

Response When Insurance Is Updated Based on Text:

Best Lending: We completed your insurance request. Click {www.mlidoc.com/C9431f4w} to see updated status. For info reply HELP

